



Hilo Medical Center

Drive-Through COVID-19 Testing

Provider Instructions

Please screen all patients for COVID-19 travel history and symptoms. There are a limited number of tests available at this time.



For questions on COVID-19 tests, please call our provider hotline at (808) 640-6630 from 7am-5pm Monday to Friday.

Ordering a COVID-19 Test with Clinical Labs Hawaii:

1. A COVID-19 Test can be ordered electronically (EHR) to Clinical Labs Hawaii using **COVID-19 Test Code U685**.
2. If you are using a paper requisition, fill out the patient name and demographic information and write in the **COVID-19 Test code U685** in the miscellaneous field, then fill in an ICD-10. Fax the form to (808) 935-6928.



Please allow up to one hour to process faxed requisitions as they must be electronically entered by Clinical Lab staff prior to testing.



Paper requisitions presented at the testing site will not be processed. Clinical Labs must receive the fax directly from the provider office.

3. Provide patient directions to the testing site remind them to bring their picture ID and insurance card.



Testing Site Directions

Head toward 1285 Waianuenu Ave
Please follow signs on Waianuenu
Tent located in visitor/employee lot
across from main hospital

Hours of operation are
currently Monday- Friday
from 10am to 2pm