



November 1, 2019

2020 Payment Transformation PO measure changes

Aloha Physician Organization Leaders:

This notice replaces the previous version sent in October 2019. Based on feedback at the October 24, 2019 PO Collaborative, HMSA has adjusted its 2020 PO Performance measures to topics agreed upon by the group. This version makes no changes to the PO Engagement measures from the previous version.

Thank you for your continued participation in the HMSA Payment Transformation program and for working with us on enhancements. Based on your feedback, we continue to look for opportunities to evolve the program.

Changes to the PO Engagement and PO Performance measures for 2020 are summarized below. (A separate communication provides information on the 2020 PCP Engagement and PCP Performance measures.) Detailed measure specifications will be included in the January 2020 version of the *Payment Transformation Program Guide*, which will be published by the end of November. Additionally, updated code sets for the 2020 measures will be posted in the HMSA Provider Resource Center in early December.

PO Engagement Measure Changes

For 2020, PO Engagement will be simplified and focus exclusively on the physician experience as a continuation of work started in 2019. The member experience component won't be scored in 2020.

1. **Removing the member experience measure:** In 2019, the member experience measure is weighted at 25% and scores POs on the results of three questions from the quarterly member survey (member engagement, access, and specialty care). In 2020, HMSA will remove this as a scored measure and will work with POs to redesign this component for 2021.
2. **Weighting of the physician experience measure:** Physician experience will be 100% of the PO Engagement measure weight for 2020. POs will be required to complete the following for credit:
 - Quarter 1: Submit progress report.
 - Quarter 2: Submit progress report.
 - Quarter 3: Re-administer survey, submit survey results, and submit progress report.
 - Quarter 4: Submit progress report (which may include an amended action plan).

PO Performance Measure Changes

We're introducing new measures and adjusting some measures that POs have worked with previously.

New/continuing measures

1. **Screening, Brief Intervention, and Referral to Treatment (SBIRT) Training:** (New) POs will be scored on the percentage of PCPs or PCP delegates that have received SBIRT training as determined by the Department of Health Alcohol and Drug Abuse Division (DOH/ADAD). POs will be required to have 70% of its PCPs or PCP delegates (who participate in Commercial, QUEST and Medicare Lines of Business) trained by July 2020.
2. **Statin Therapy for Patients with Cardiovascular Disease:** This new measure will be implemented as a display-only measure with the intention of moving it to the PCP Performance measure set in 2021.

3. **Children with Special Health Care Needs Screener:** This will continue to be a scored measure in the PO performance measure set.
4. **Avoidable Emergency Department Utilization:** (Change) This will continue to be a display-only measure in the PO performance measure set.

Adjusted measures

5. **Influenza Vaccine (Adult):** In 2019, POs are working on the influenza vaccine rate as a process measure by developing and implementing quality improvement activities. In 2020, this will become a display-only measure, enabling POs to track data and see the results of their work while they continue to implement interventions.
6. **Hospitalization for Potentially Preventable Complications-Chronic ACSC for Members less than 65 years of age and Hospitalization for Potentially Preventable Complications-Acute ACSC for Members less than 65 years of age:** The eligible population, which already includes commercial and HMSA Medicare Advantage members, will add the QUEST Integration line of business in 2020.
7. **Payment Transformation Annual Provider Survey:** In 2019, the annual PCP survey about practice transformation is a PO Performance measure. In 2020, completion of the provider survey will be transitioned and become a PCP Engagement measure, with a weighting of two percentage points. PCPs will be required to complete the survey between July 1 and Dec. 31, 2020.

If you have any questions, call us at 948-6820 on Oahu or 1 (877) 304-4672 toll-free on the Neighbor Islands. Or email PSInquiries@hmsa.com.

We look forward to our continuing partnership as we all strive to improve the health of Hawaii's people. Thank you for the excellent care your PCPs provide to our members and for supporting HMSA.

Sincerely,



Cary K. Koike
Director, Strategic Network Relations
Provider Services

HMSA Akamai Advantage is a PPO plan and HMSA Essential Advantage is an HMO plan with a Medicare contract. Enrollment in HMSA Akamai Advantage and HMSA Essential Advantage depends on contract renewal.

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