

HMSA Payment Transformation

Physician Organization Quarterly Engagement Payment & Performance Report

Physician Organization: East Hawaii IPA

Report Date: August 2019

PO ENGAGEMENT PERFORMANCE SUMMARY

Performance Period: Quarter 2: 4/1/19 – 6/30/19

Payment Period: 11/1/19 – 1/31/20

Category	COMPLIANT	PERCENTAGE OF PO PAYMENT EARNED		
		Commercial	QUEST Integration	Akamai Advantage
Physician Experience	Y	75%	75%	75%
Member Experience	Y	25%	25%	25%
		100%	100%	100%

PHYSICIAN EXPERIENCE: ASSESSING THE BASELINE

During the second quarter of 2019, all POs were required to conduct a survey on physician experience and demonstrate that they have met the three requirements listed below.

Performance Period: Quarter 2: 4/1/19 – 6/30/19

Compliant: Yes

Date of Submission	Administered Survey to 100% of PT PCP Membership	Defined Target Response Rate and Provided Justification	Provided Summary of Survey Results
6/28/2019	Y	Y	Y

MEMBER EXPERIENCE

Performance Period: Quarter 2: 4/1/19 – 6/30/19

Compliant: Yes

Question	Numer-ator	Denomin-ator	Performa-nce Rate	PO Baseline	Target Threshold	Credit
Patient Engagement: The most important thing I can do to improve my health and well-being is to take an active role in my own care.	226	232	97.41%	97%	97%	Y
Access to care: In the past three months, how easy was it to get the care tests and treatment you needed?	190	192	98.96%	92%	93%	Y
Coordination with specialists: In the past three months, how often did this provider seem informed and up-to-date about the care you got from specialists?	136	142	95.77%	87%	86%	Y