

East Hawaii IPA 23rd Annual Healthcare Symposium
August 16-18, 2019
Speaker Bios

Christopher Awtrey, MD, MHCDS, is a Gynecologic Oncologist who is an Assistant Professor of Obstetrics and Gynecology at Harvard Medical School. He serves as Vice Chair for the Department of Obstetrics and Gynecology at Beth Israel Deaconess Medical Center (BIDMC) and is Vice President for Network Operations and Provider Experience at Harvard Medical Faculty Physicians (a 1,700-member physicians organization for BIDMC). He attended medical school at Hahnemann University in Philadelphia and completed his residency at the University of Vermont and gynecologic oncology fellowship at Memorial Sloan-Kettering Cancer Center in New York City. Dr. Awtrey's academic interests are in utilizing simulation in surgical education for obstetrics and gynecology trainee's and in laparoscopic surgical training. He has an interest in approaches to alleviating physician burnout and improving the joy of practicing medicine in an academic medical center setting. Dr. Awtrey recently completed his Master of Health Care Delivery Science at Dartmouth College.

Cyrus Batheja, EdD, MBA, PHN, BSN, RN, is the Chief Growth Officer for myConnections™ and Medicaid Vice President at UnitedHealthcare Community & State. myConnections™ serves nearly 6.4 million Medicaid low-income members and families by helping them access essential social services that are the gateway to better health. As part of the leadership team, Cyrus directly focuses on community-based programs to help people with housing challenges succeed. He has 21 years of experience in both the real estate and Medicaid Home and Community Based Services (HCBS) arenas working specifically on providing optimal housing and care to vulnerable populations. Dr. Batheja earned both his BSN and his MBA from Augsburg College, and his Doctorate from the University of St. Thomas with a certificate in social movement construction. Dr. Batheja sits on the Sigma Theta Tau International, Zeta Chapter's (international nursing honor society) Board of Directors as the Treasurer. He has received the *Minneapolis/St. Paul Magazine* 2013 award in Administrative Leadership, the Optum Hero! Award, and is a 2012 March of Dimes Nurse of the Year.

Lora Council, MD, MPH, is the Senior Medical Director for Primary Care at Cambridge Health Alliance and a practicing family physician. She was previously the Senior Vice President of the Primary Care Service Line for Dartmouth-Hitchcock. She received her medical degree from University of Massachusetts Medical School and her MPH at the Dartmouth Institute for Health Policy and Clinical Practice. She completed the NH Dartmouth Family Medicine Residency and the Leadership Preventive Medicine Residency at Dartmouth-Hitchcock. She has worked at the Center for Medical Home Improvement and as a medical director for quality and safety. She continues to follow her QuEST (Quality, Experience, Sustainability, and Teamwork) to improve primary care for patients and teams.

Christine Ritchie, MD, MSPH, FACP, FAAHPM, is the current Harris Fishbon Distinguished Professor in Clinical Translational Research and Aging at the University of California, San Francisco (UCSF). She is Board-certified in geriatrics and palliative care, with long-standing experience in clinical care delivery and advanced illness research. At UCSF, Dr. Ritchie has served as medical director of Clinical Programs in the Office of Population Health, and engages in geriatrics and palliative care research efforts at UCSF and at the San Francisco Campus for Jewish Living. She directs Tideswell at UCSF, which was created with the aim of transforming and personalizing healthcare to meet the needs of older Americans and their families. She also directs the Leadership Program for the Atlantic Fellows at the Global Brain Health Institute (GBHI) and co-chairs the National Institute for Nursing Research-funded Palliative Care Research Cooperative Group. In September, Dr. Ritchie will move to Boston to hold the new Minaker Chair in Geriatrics and Director of Research for the Division of Palliative Care and Geriatric Medicine at Massachusetts General Hospital (MGH). She will also establish a Center for Aging and Serious Illness Research at MGH, designed to bring together researchers across MGH to improve the well-being of older adults and enhancing the lived experience of those with advanced illnesses.

Sara Haack, MD, MPH, is an Assistant Professor of Psychiatry at The University of Hawai'i at Mānoa John A. Burns School of Medicine. She completed her medical degree at The University of Michigan Medical School, her Master of Public Health at The Johns Hopkins Bloomberg School of Public Health, and her psychiatry residency and integrated care fellowship at The University of Washington School of Medicine. Dr. Haack's clinical interests include integrated care and emergency psychiatry. She is currently a psychiatric consultant within several established and newly-developed integrated care programs throughout Hawai'i and the Pacific Basin.

Phil Hirsch, PhD, received his doctoral degree in Counseling Psychology from the University of Iowa, completed a pre-doctoral internship at the Seattle VA Health System and a post-doctoral residency at Swedish Hospital in Seattle. After more than 27 years of clinical practice and practice management, he turned his attention full-time to telebehavioral health service deployment and its integration with primary care. He is Chair of the Payment Innovation Committee of the American Telemedicine Association's (ATA) Behavioral Health Interest Group. Other professional service activities have included service on the Behavioral Health Standards and Guidelines Committee, ATA; Behavioral Health Workgroup, Patient-Centered Primary Care Collaborative; Founding Chair – Behavioral Health Advisory Committee, Regence Blue Shield (WA); Chair – Legislative Committee, Washington State Psychological Association. He has presented to many regional and national organizations including the National Association of Community Health Centers and the National Council on Behavioral Health.

Joshua Green, MD, is a local doctor, husband and father of two who has spent his life caring for Hawai'i families. After completing his medical training, Josh joined the National Health Corps and started his life's work as a family physician and ER doctor in rural hospitals and clinics on the Big Island. Josh served in the Hawai'i State House of Representatives from 2004 to 2008 and in the Hawai'i State Senate from 2008 to 2018 where he chaired the Health Committee and Human

Services Committee. In 2009, he was named “Hawai‘i Physician of the Year.” He was elected Lieutenant Governor of the State of Hawai‘i in 2018. The hopes, challenges, and values of the families he cares for inspire him to do more to make life better for the people of Hawai‘i and he is honored to currently serve as their Lieutenant Governor.

Scott Kronlund, MD, MS, is the Chief Medical Director of East Hawaii IPA (EHI IPA) and former President and Chief Medical Officer of Northwest Physicians Network (NPN), a 1,100+ provider multispecialty Independent Physician Association in the Seattle-Tacoma area and is a Family Physician and Certified Physician Executive. He holds a medical degree from the University of Washington, School of Medicine, and a Master of Science degree in Preventative and Administrative Medicine from the University of Wisconsin. His work at EHI IPA centers on population health management, care and quality management, behavioral health integration, board governance, physician communication and recruitment, payor contracting, MSO development, and clinical integration. Dr. Kronlund currently serves on the Board of the Community First, a health improvement collaborative in Hilo, and First Choice Health Network in Seattle. He has previously served on the Board of Rainier Health Network, a CMS-recognized Medicare Shared Savings ACO, the Quality Improvement Committee of the Washington Health Alliance, and the Provider Improvement Panel of the Pierce County Community of Health, part of the Healthier Washington initiative.

Elaine Ku, MD, is a Nephrologist who cares for adult and pediatric patients with chronic kidney disease or high blood pressure. She also directs a transition clinic that prepares adolescents who have kidney disease or have received kidney transplants for the transition into adult healthcare systems at University of California, San Francisco (UCSF). Dr. Ku's research interests include different approaches to diagnosing and managing chronic kidney disease and hypertension in children versus adults. She is especially interested in appropriate blood pressure targets for different populations. She earned her medical degree from the University of California, San Diego School of Medicine. She then completed a residency in internal medicine and pediatrics at Los Angeles County + USC Medical Center and a fellowship in adult and pediatric nephrology at UCSF. She also has a Master of Advanced Study degree in clinical research from UCSF.

Andrew (Drew) Martin, MPSM, MHDS, is currently the myConnections™ National Markets Operations Director at UnitedHealth Group. Previously, Mr. Martin was a Senior Manager at the Institute for Healthcare Improvement (IHI). Prior to IHI, he worked as an executive for a social service non-profit that served thousands of clients annually in Chicago’s most underrepresented communities. His passion for community development continues through board memberships for organizations that serve underperforming high school students and young adults living with autism. Additionally, Mr. Martin serves as an advisor to the Alliance for Health Equity, a collaboration of 20+ hospitals looking to improve health equity, wellness, and quality of life across Cook County. He holds an undergraduate degree from Towson University in Baltimore, and a Master’s in Public Service Management from DePaul University in Chicago, and a Master of Healthcare Delivery Science from Dartmouth College in Hanover, New Hampshire. Mr. Martin also received an executive certification in non-profit management from the University of Notre Dame Mendoza School of Business.

Robin Miyamoto, PsyD, is a Clinical Psychologist who earned her PsyD from Argosy University and completed her clinical training at Tripler Army Medical Center with a specialty in Health Psychology/Behavioral Medicine. For the last 20 years, she has been active in promoting training opportunities in primary care psychology, particularly in rural and underserved communities within the state of Hawai'i. Her areas of interest include diabetes, renal disease, and cancer. She is a Past-President of the Hawai'i Psychological Association. She is currently on faculty at the University of Hawai'i at Mānoa John A. Burns School of Medicine with the Departments of Native Hawaiian Health and Family Medicine and Community Health.

Andrew Old, BHB, MBChB, MPH, (Hons), FNZMA, FNZCPHM, FAFPHM, is the 2018-19 New Zealand Harkness Fellow in Health Care Policy and Practice for the Commonwealth Fund, based at the Clinical Excellence Research Center at Stanford University, and the Social Interventions Research Evaluation Network at University of California, San Francisco (UCSF). Dr. Old is a Public Health Physician and the Chief of Strategy, Participation & Improvement for the Auckland District Health Board in New Zealand. His focus is on how the health system can achieve the best, most equitable health outcomes for the population, through the innovative integrated services and partnerships, co-designed together with patients, families and communities. He is interested in the role of design in health and was instrumental in developing a world first in-hospital design lab in Auckland City Hospital. Dr. Old has published on the role of design in health and was recently awarded a grant to investigate people's experiences with end-of-life care. He is a past Board member of the New Zealand Medical Association (NZMA) and was Chair of the NZMA's Doctors-in-Training Council from 2005 to 2008. He received his medical and public health degrees from the University of Auckland and is a Fellow of both the Australasian Faculty of Public Health Medicine (AFPHM), of the Royal Australasian College of Physicians (RACP), and of the New Zealand College of Public Health Medicine (NZCPHM). He was awarded a Fellowship of the NZMA in 2011 for services to the profession and the New Zealand public, and is an Honorary Senior Lecturer in the Department of Medicine at the University of Auckland. Currently he is working as a Visiting Scholar with the Clinical Excellence Research Center (CERC) at Stanford University as part of the "Bright Spots" program. This program seeks to discover tangible care delivery attributes that can be plausibly scaled to improve the value of primary care for high-need high-cost populations.

Barbara Spivak, MD, has been a practicing internist for the past 40 years and has served as the President and Chairperson of the Mount Auburn Cambridge Independent Practice Association (MACIPA) for over 21 years. Dr. Spivak has been an active participant in the Massachusetts Health Quality Partnership (MHQP), representing MACIPA on the physician council, on the Board and as vice chair. She has been Chairperson of the Committee on Quality of Medical Practice at the Massachusetts Medical Society (MMS) and serves on the MMS strategic planning and governance committees. Dr. Spivak has been a long-standing member of the AMA (American Medical Association) Integrated Physician Practice Council. She participates on several Centers for Medicare & Medicaid Services (CMS) Technical Panels evaluating and developing outpatient quality metrics to be used for payment. She has been involved with both

AMA- and CMS-sponsored committees looking at alternative payment models, trying to identify creative solutions for the current healthcare crisis. Dr. Spivak was honored by the Massachusetts Health Data Consortium (MHDC) with the “Dolores Mitchell Investing in Information Award” and by the Mount Auburn Hospital physicians for “Clinical Excellence.” Dr. Spivak is a strong advocate for population health management, quality improvement, care management, and using data to inform our strategies.

James R. Westphal, MD, is a Clinical Professor of Psychiatry with the University of Hawai‘i at Mānoa John A. Burns School of Medicine and Vice President and Medical Director of Beacon Health Options, Hawai‘i. He attended Massachusetts Institute of Technology and the University of Wisconsin, Madison as an undergraduate with a B.S. in Biochemistry and a M.D. degree from the University of Wisconsin Medical School. He completed his internship and residency at Stanford University Medical Center. He has held academic appointments at Stanford University Medical Center, Louisiana State University Medical Center in Shreveport, Louisiana State University Medical Center in New Orleans, and University of California, San Francisco. Before joining Beacon, he worked for the State of Hawai‘i Department of Health, Adult Mental Health Division as Chief of Psychiatry. Dr. Westphal completed three Board certifications in Adult Psychiatry, Geriatric Psychiatry and Addiction Psychiatry.