eClinicalWorks

HCC Module

The Centers for Medicare & Medicaid Services uses the Hierarchical Condition Category Risk Adjustment Model to calculate risk scores and predict healthcare expenditures for individual beneficiaries. A Risk Adjustment Factor score is calculated based on a patient's demographic data and chronic condition diagnoses documented on claims in the calendar year. The model relies on the accuracy and specificity of providers' diagnoses. HCC is used by various programs, including Medicare Advantage (MA), to determine health plan reimbursements, and by Accountable Care Organizations (ACOs) in the Medicare Shared Savings Program to define benchmark values for incentive payments.

The eClinicalWorks HCC Module:

- Identifies coding gaps based on historical coding data and secondary manifestation codes, and displays information at the point of care.

- Directly contact patients using integrated Patient Engagement tools.

- Calculates real-time, patient-level RAF score.

- Allows for patient risk stratification and the option of filtering by RAF, provider, or insurance.

- Uses an HCC dashboard for trending analysis, enabling comparison of RAF scores from the current and previous years.