

Coreo Release Notes

July 24, 2018

New Features and Functions

- 1. PCP Engagement Measure—EPSDT Completion Rate:** The EPSDT Completion Rate measure is now in Coreo™. To access the measure, click on the PCP Engagement tab in the Performance module. Click on the measure name to access a patient registry. The Due Date column of the patient registry shows how many EPSDT screenings the PCP will be held accountable for and when the screening needs to be completed. Dates in parentheses represent screenings that the PCP won't be held accountable for this year, but will be in the next measurement period. Showing these due dates helps PCPs plan care beyond the current year. Dates with asterisks represent screenings that have been completed. For detailed measure specifications, please reference the *Payment Transformation Program Guide*.
- 2. Visibility to PCP financials in the Performance module:** Coreo users with a PO leader role are now able to see financial information for PCPs in their PO. All other users, such as support staff, don't have access to financials by default. However, individual PCPs can grant support staff users access to their financial information by making the user a delegate. Contact the Coreo Help Desk for more information.
- 3. Break the glass search requirements:** When adding a member to the panel outside of the PCPs practice, user must break the glass by searching for the patient by first name, last name, date of birth, gender, and member ID. The member ID field was recently split into two fields to allow entry of the HMSA subscriber ID and dependent code separately. Users are required to enter a member ID, which can either be the HMSA subscriber ID or MUID. The dependent code field is optional.
- 4. Health center selection when adding commercial HMO members:** When users add commercial HMO members to a PCP's panel, they're required to confirm and report the member's preferred health center. The Health Center drop down should populate with the health centers that the PCP is affiliated with. Previously, the Health Center drop down was selectable for all members. Now it's only selectable when the member has an active commercial HMO enrollment, since it's only applicable to that population.

Reminders

- 5.** Throughout the application, users can search for members by name. Depending on the page, the member's first and last name may be listed in two distinct fields or in the "last name, first name" format in one field. For the best experience, users are encouraged to search by first name + space + last name, instead of using a comma.

Coreo is a trademark of Navvis.

Navvis is an independent company that provides Coreo™, an online tool providing a virtual integrated health system for HMSA providers on behalf of HMSA.