HealthConnect

INSIDE:

- Logging In
- MPI (Master Patient Index) Desktop
- Echart Desktop

For new user requests, please contact Jane Furtado in HMC's Medical Staff Office at 932-3172 or email jfurtado@hhsc.org.
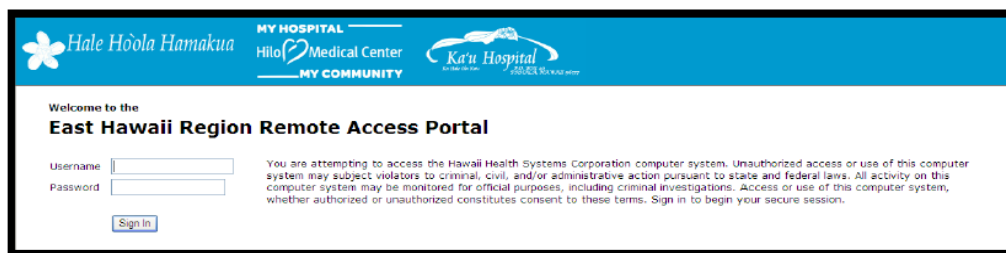
To prevent unauthorized use of access, please provide prompt notification to Jane of staff departure.

LOGGING IN

- Type in the address: www.hilomedicalcenter.org.
- Click Physician Resources at top of screen.
- Then click Physician Remote Access.

- Log in using your provided HMC network username & password.

After entering username and password, select:

Health Connect - Live

Calling the Helpdesk

Option 2 for the Helpdesk.

Option 1 for physicians with an HC question.

HAVE QUESTIONS? YOUR HELP DESK IS HERE TO HELP!

Monday — Friday

0700-1930 #932-3890

1930-0700 #932-2529

Saturday, Sunday & Holidays

#932-2529

MPI (MASTER PATIENT INDEX) DESKTOP

To access patient records associated to yourself as the provider or provider office staff.

ECHART DESKTOP

To access patient records not associated to yourself as the provider or provider office staff; place a request to obtain access.