

INSIDE:

- Logging In
- MPI (Master Patient Index) Desktop
- Echart Desktop



Calling the Helpdesk

Option 2 for the Helpdesk

Option 1 for physicians with an HC question.

HAVE
QUESTIONS?
YOUR HELP
DESK IS HERE
TO HELP!

Monday — Friday 0700-1930 #932-3890 1930-0700 #932-2529

Saturday, Sunday & Holidays #932-2529

HEALTHCONNECT

EAST HAWAII IPA

MAY 16, 2017



in HMC's Medical Staff Office at 932-3172 or email jfurtado@hhsc.org.

To prevent unauthorized use of access, please provide prompt notification to Jane of staff departure.

LOGGING IN

- Type in the address: www.hilomedicalcenter.org.
- Click Physician Resources at top of screen.
- Then click Physician Remote Access.



• Log in using your provided HMC network username & password.

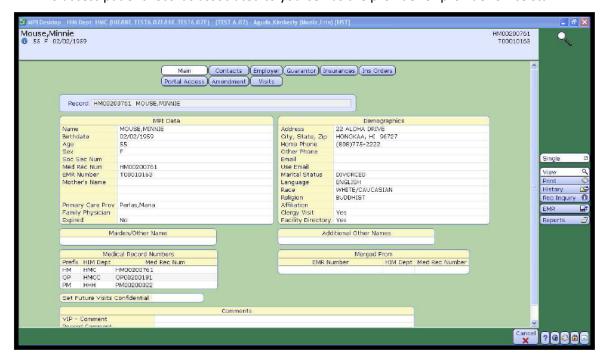
Hale Hoola Hamakua	MY HOSPITAL Hilo Medical Center MY COMMUNITY	Ka'u Hospital
Welcome to the East Hawaii Region Remote Access Portal		
Username Password Sign In	You are attempting to access the Hawaii Health Systems Corporation computer system. Unsubdroised access or use of this computer system may subject violators to criminal, civil, and/or administrative action pursuant to state and federal laws. All activity on this computer system may be monitored for official purposes, including criminal investigations. Access or use of this computer system, whether authorized or unauthorized constitutes consent to these terms. Sign in to begin your secure session.	

After entering username and password, select:



MPI (MASTER PATIENT INDEX) DESKTOP

To access patient records associated to yourself as the provider or provider office staff.



ECHART DESKTOP

To access patient records not associated to yourself as the provider or provider office staff; place a request to obtain access.

