



2017 East Hawaii IPA Healthcare Symposium Schedule*

August 18, 19, 20, 2017

Fairmont Orchid Hawaii Hotel, Waikoloa

TEAMWORK

The Key to Healthcare Innovation & Improvement

Sustaining our healthcare system requires teamwork at all levels: Teamwork within each office, between primary care providers and specialists, hospitals and physicians, health plans, employers, service providers and the community, and between patients, their families and doctors. Agreement on shared goals, effective communication on keeping commitments, skill improvement and attitude adjustments — This is the stuff of good teamwork anywhere.

This year's Symposium brings together healthcare leaders who have embraced adaptive change and can give insight into ideas on how to make healthcare a team sport at all levels. We will receive an update on "playing field" conditions from a national perspective, understand how teamwork improves care and how to make teaming effective at the patient and individual office level. The Symposium will look at models for improving teamwork to optimize care for complex patients. We will also explore "business" options for organizing provider teams to deliver care effectively.

FRIDAY, AUGUST 18, 2017

TIME	EVENT
11:30AM-12:30PM	Exhibit Area Open
12:30-12:45PM	Welcome – <i>Kevin Kurohara, MD, East Hawaii IPA President</i>
12:45-1:45PM	Team Playing Field Conditions – How Do We Build Effective Teams in the Current Environment? The National View with the "Latest" from Washington, D.C. – <i>Jennifer Jackman, CEO, Edinger Medical Group</i>
1:45-2:45PM	Organizing Provider Teams for Business Success – How Can IPAs Survive and Thrive Well? <i>Leigh Hutchins, President & COO, North American Medical Management – California, Inc.</i>
2:45-3:15 PM	Break – Exhibit Area Open
3:15-4:30 PM	Hawaii's Physician Shortages – How to Influence Physician Decisions to Stay on the Team (in the Community) Panel Discussion – <i>Donna Mills, Former CEO, Sharp Rees-Stealy Medical Centers, Moderator</i>
4:30-5:30PM	Key Success Factors in Expanding Your Primary Care and Specialty Teams Via Telehealth – <i>Brett Steineckert, Director, EHR, Access & Health information Management/Telehealth Programs Oversight Leader, Sharp Rees-Stealy Medical Group</i>
5:30-7:15 PM	Pau Hana Event Honoring Speakers

SATURDAY, AUGUST 19, 2017

TIME	EVENT
7:00-8:00 AM	Breakfast Exhibit Area Open
8:00-9:00AM	How to Build Teams to Support Primary Care – <i>David Margolius, MD, Director, Learning Collaborative for Better Health Partnership & Assistant Professor, Case Western Reserve University School of Medicine</i>
9:00-10:00AM	Empowering Physicians to Work Together as Teams to Reduce Variations in Care – <i>Lawrence Shapiro, MD, Palo Alto Medical Foundation</i>
10:00-10:30AM	Break – Exhibit Area Open
10:30-11:30AM	Teamwork for Better Management of Complex Patients – <i>Beth Averbeck, MD, Senior Medical Director, Primary Care, HealthPartners Medical Group</i>
11:30AM-12:30PM	Nurturing Teamwork Between Patients and Clinicians – <i>Anthony Back, MD, Professor, University of Washington & Fred Hutchinson Cancer Research Center</i>

Sunday, August 20, 2017

TIME	EVENT
7:00-8:00 AM	Breakfast Exhibit Area Open
8:00-8:45AM	Best Strategies & Tools for Teamwork with Hospitalists – <i>Barbara Spivak, MD, CEO, Mount Auburn Cambridge IPA</i>
8:45-9:30AM	Teamwork to Achieve the Best Care Possible for Our Kupuna (Elders) – <i>Jonathan Evans, MD, VP, AMDA (Society for Post-Acute and Long-Term Care Medicine)</i>
9:30-10:00AM	Break – Exhibit Area Open
10:00-11:30AM	Successful Hawaii Healthcare Teamwork & Collaboration <ul style="list-style-type: none">• Teamwork – Creating a Healing Experience for Patients & Their Healthcare Team – <i>Dale Glenn, MD, Hawaii Pacific Health</i>• Using Simulation to Build Teamwork – <i>Carolyn Ma, PharmD, University of Hawaii School of Pharmacy</i>• Practical Lessons in Teamwork – <i>Hawaii Perspective-Della Lin, MD</i>
11:30PM	Closing Remarks – <i>Kevin Kurohara, MD, East Hawaii IPA President</i>

*Speakers, topics are subject to change